ENGLISH

Life in Busan

A summary booklet of information on living in Busan

Emergency	Contact information
In case of accidents, injuries In case of fire In case of an earthquake, disaster	**Fire station 119**
In case of robbery, traffic and violent accident	**Police station 112**

General information services for foreign residents living in Busan	
daily life / law / sojourn / wages / employment / interpreting · translation, etc. in 7 languages (Korean, English, Chinese, Vietnamese, Russian, Uzbek, Indonesian)	**Busan Global Center** **1577-7716**

Immigration / Sojourn	
Guide for foreigner registration · extension of stay · visa	**Immigration contact center 1345**

Consulates in Busan	
Contact information and address of consulates in Busan	**11p - ④**

Life

Setting up electricity, problems/ breakdowns and bill payment	**051-123** (Kor) • (After connecting press **3** and) **+7** (Eng) • home.kepco.co.kr (Kor, Eng)
Setting up water, problems/ breakdowns and bill payment	**051-120** • (After connecting) **+2** (Kor), **+7** (Eng, Chi, Viet, Indonesian, Rus, Uzbek)
Setting up gas, problems / breakdowns and bill payment	**1544-0009** (Kor)
National Health Insurance application and usage	**1577-1000** (Kor) **033-811-2000** • (After connecting) **+1** (Eng), **+2** (Chi), **+3** (Viet)
Disposal of household waste	• **General waste** Put general waste in a standard plastic garbage bag (5L, 10L, 30L, 50L, 100L) Dispose of the bag in front of the **house** / at a designated place at the **apartment, apartment house** • **Food waste** Drain excess liquid and throw food waste away in a container with a food waste sticker Dispose of the bag in front of the **house** / at a designated place at the **apartment, apartment house** • **Recyclable waste** **House** Dispose of it at a designated place on the collection day by local district **Apartment, apartment house** Dispose it at a designated place on the collection day by the apartment • **Bulky waste** Call district office for application ▶ Check date, place, fee ▶ Dispose of it on the collection date

Telecommunication

Phone purchase and activation	SKT **080-011-6000** KT Telephone **02-2190-1180** Mobile **1583** LGU+ **1544-0010**
Internet subscription and cancellation	SK broadband **106** Olleh KT Telephone **100** Mobile **051-100** LGU+ **080-854-7000**
Domestic mail / Express Mail Service (EMS) / Delivery	Postal service **1588-1300**

Finance

Opening an account Overseas remittance Application for internet or mobile banking services	• Busan Bank **1588-6200** (After connecting, press **60** and) **+1** (Eng), **+2** (Chi), **+3** (Jap) • busanbank.co.kr (Kor, Eng, Chi, Jap)

Medical care

Guide and counseling in an emergency • Guidance in search for hospitals and drugstores, location of emergency rooms and defibrillator, night/weekend hospitals, holiday drugstores, etc.	Emergency medical information center **051-1339** APP Emergency medical information **'응급의료정보제공'** (Android, iOS)
Medical institutions with interpreting services	**11p** – ①

Transportation

Public transportation

Subway • Line 1 ~ 4 and Busan – Gimhae light rail transit

City bus
- Regular, express, late-night, town bus
- Bus routes and arrival time : bus.busan.go.kr (QR code on the right side)

[Transportation card use guide]
- Discount on transfer fee, City bus ↔ Subway ↔ Town bus (within 30min, max. 2 transfers)
- Prepaid transportation card (T-money, Cashbee, Rail+, etc.) / Postpaid transportation card (credit, debit card)
- Place of purchase and recharge : convenience store (CU, GS25, 7-eleven, emart24, Ministop, etc.), subway station, etc.

Intercity bus • Bus routes are different by terminal	Busan Central Bus Terminal **12p** – ⑥	Seobu Intercity Bus Terminal **12p** – ⑦
	Haeundae Intercity Bus Terminal **12p** – ⑧	Dongnae Intercity Bus Stop **12p** – ⑨
Train • Train station Busan station, Gupo station, Bujeon station, Sinhaeundae station	High-speed train (KTX) / Regular train **1544-7788** (Kor) • (After connecting) **+7** (Eng) • letskorail.com (Kor, Eng, Chi, Jap) • APP **'코레일톡(KorailTalk)'** (Android, iOS) (Kor, Eng, Chi, Jap)	
	High-speed train (SRT) **1800-1472** (Kor) • (After connecting) **+7** (Eng) • etk.srail.co.kr (Kor, Eng, Chi, Jap) • APP **'SRT-수서고속철도'** (Android, iOS) (Kor)	
Aircraft and airport	Gimhae International Airport **1661-2626** • (After connecting) **+3** (Kor), **+9** (Eng) • airport.co.kr/gimhae/main.do (Kor, Eng, Chi, Jap)	
Guide to obtaining a driver's license	Road Traffic Authority **1577-1120** (Kor) • safedriving.or.kr (Kor, Eng)	
Car registration	**051-120** • (After connecting) **+3** (Kor), **+7** (Eng, Chi, Viet, Indonesian, Rus, Uzbek) • busan.go.kr/car (Kor) • english.busan.go.kr/infodrive02 (Eng)	

Childcare and Education

Guide for pregnancy, delivery, childcare, daycare center, kindergarten	Comprehensive website of pregnancy and infant care • childcare.go.kr (Kor, Eng, Chi, Viet)
Guide for elementary, middle, high schools admission and transfer	Busan Metropolitan City Office of Education **051-1396** • pen.go.kr (Kor, Eng, Chi, Jap)
Education support for multicultural students, providing multicultural education	Busan Multicultural Education Support Center **051-819-7062** • bmec.pen.go.kr (Kor, Eng, Chi, Viet, Jap, Rus)
Multicultural education, language development support for children, interpreting·translation service, counseling	**12p** – ⑤

Tourism

Information on Busan travel and transportation	Busan Tourist Information Center **051-253-8253** (Kor, Eng, Chi, Jap, Rus)
Travel guide and interpreting services (24/7)	from Busan **051-1330**, from abroad **82+51+1330** (Kor, Eng, Chi, Jap)
Information on Busan travel such as traffic, accommodation, tourist attractions	Busan Tourism Organization • bto.or.kr (Kor, Eng, Chi, Jap)

Departure (homecoming)

Homecoming Cost Insurance & Departure Guarantee Insurance refund	APP **'EPS Insurance'** (Android, iOS) (Kor, Eng, Chi, Viet, Indonesian, Uzbek etc. 17 languages)
	Samsung Fire & Marine insurance Co., Ltd. **02-2261-8400** (Kor, Eng, Chi, Viet, Indonesian, Uzbek, etc. 15 languages)
National Pension refund	National Pension Service **11p** – ③
Returning alien registration card	Immigration Contact Center **1345** (Kor, Eng, Chi, Viet, Indonesian, Rus, etc. 20 languages)

General counseling services for foreign residents in Busan 1577-7716 Weekdays 09:30 - 18:30

- Tel (**1577-7716**) and SNS (KakaoTalk, Facebook, LINE) counseling
- 7 languages (Korean, English, Chinese, Vietnamese, Indonesian, Russian, Uzbek language)
- Providing counseling regarding living information, judicial affairs, law, sojourn, wages, employment, customs, etc.

SNS counseling service

- Counseling services through KakaoTalk, Facebook, LINE

KakaoTalk Plus Facebook LINE@ ▶ Search '**Busan Global Center**' and add a friend

Interpreting and translation services

- 13 languages (Korean, English, Chinese, Japanese, Vietnamese, Indonesian, Russian, Uzbek, Thai, Mongolian, Khmer, Burmese, Filipino)
- Interpreting and translation for foreign residents in Busan
- Interpreting and translation in hospitals, public institutions, relevant organizations

Daily life information on Busan app (Life in Busan)

- Downloading App '**Life in Busan**' (Android, iOS)

Busan Info. service (Weekly)

- Free information on living in Busan in 7 languages (Korean, English, Chinese, Japanese, Vietnamese, Indonesian, Russian)
- A variety of daily life information is sent by email or KakaoTalk on a weekly basis

Free Korean class

- Regular class – 2 semesters a year (15weeks)
  - 1 semester : Feb ~ May
  - 2 semester : Aug ~ Dec
- Special summer class (7weeks)
  - Jun ~ Aug (Short-term intensive class, TOPIK, Business Korean, etc.)
- Korean tutoring (1:1 service)
  - Operation period is the same as the regular & special Korean class
  - Operation hours
    morning **11:30 - 13:30** / afternoon **16:30 - 18:30** (twice a day)

Foreign students support project

- Support for excellent foreign students in Busan
- Busan Network of International Students (BNIS)
  - Volunteer work, exchange activities with Busan citizens, culture promotion, etc.
- Internship programs for foreign students and special lectures on finding employment

Foreign community support

- Provide financial and administrative support for gatherings and exchanges of foreign communities in Busan

Contact and other

Hospitals with interpreting services

① • If you need the interpreting services, please call Busan Global Center **1577-7716**

Free clinic	Busan Medical Center	Yeonje-gu	**051-507-3000**	All departments	**08:30 - 16:30** Weekdays **08:30 - 12:00** Weekend	Chinese Thu Filipino Fri Vietnamese Mon,Tue
Paid clinic	Busan National University Hospital (International Health Center)	Seo-gu	**051-240-7472**	All departments	**09:00 - 17:30** Weekdays	English, Chinese, Russian
	Kosin University Gospel Hospital (International Healthcare Center)	Seo-gu	**051-990-6114**	All departments	**08:30 - 17:30** Weekdays	English, Russian
	Dong-A University Hospital (International Medical Center)	Seo-gu	**051-240-2000**	All departments	**08:00 - 17:00** Weekdays	English, Russian
	Dong-eui Medical Center	Busan jin-gu	**051-850-8941**	All departments	**08:30 - 17:30** Weekdays **08:30 - 13:30** Sat	English
	Inje University Busan Paik hospital	Busan jin-gu	**051-890-6114**	All departments	**09:00 - 17:00** Weekdays **09:00 - 12:00** Sat	English
	Inje University Haeundae Paik hospital (International Health Care Center)	Haeun dae-gu	**051-797-0114**	All departments	**09:00 - 17:00** Weekdays **09:00 - 12:00** Sat	English, Russian

Institutions for workers and migrant women

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Busan Support Center for Foreign Workers	Counseling regarding work, human rights, problems with migrant women (Sun-Thu **09:00-18:00**)	**051-304-0900** (Korean, English, Chinese, Vietnamese, Indonesian, Burmese)
Emergency Support Center for Migrant Women Living in Busan	Emergency support for migrant women victims of domestic violence, sexual violence, prostitution, etc. and connection to the police and shelters (Weekdays **09:00-18:00**)	**051-508-1366** (Korean, Chinese, Vietnamese, Russian, Filipino, Khmer)
Danuri Helpline	Counseling and interpreting·translation for migrant women victims of violence (24/7), multicultural family counseling and daily life information service	**1577-1366** (Korean, English, Chinese, Vietnamese, Uzbek, Japanese, etc.13 languages)
1366 Busan Center for Women	Emergency counseling for women victims of domestic violence, sexual violence, prostitution, etc. (24/7)	**1366** (Korean)

National Pension

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National Pension Service (Subscription / Refund)	Main number **1355** (Korean)	• **02-2176-8735** (Chinese) / **8734** (Indonesian) / **8794** (Mongolian) / **8730** (Thai) • **031-365-3086** (Russian / Uzbek) / **3087** (Filipino)

Consulates in Busan

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U.S. Consulate in Busan	993, Jungang-daero, Busanjin-gu, Busan, Republic of Korea 612 (Yangjeong-dong, Lotte Gold Rose no.612)	**051-863-0731**
Consulate-General of the People's Republic of China in Busan	25, Haeun-daero 394beon-gil, Haeundae-gu, Busan, Republic of Korea (U-dong)	**051-743-7990**
Consulate-General of Japan in Busan	18, Gogwan-ro, Dong-gu, Busan, Republic of Korea (Choryang-dong)	**051-465-5101**
Consulate of Mongolia in Busan	99, Centumdong-ro, Haeundae-gu, Busan, Republic of Korea (Jaesong-dong, Byeoksan e centum class one bldg. 14F, no.1410)	**051-465-9996**
Consulate-General of Russia in Busan	94, Jungang-daero, Jung-gu, Busan, Republic of Korea (KEB Hana Bank bldg. 8F)	**051-441-9904~5**

⑤ **Multicultural family support centers**

Nam-gu Multicultural family support center	356, Suyeong-ro, Nam-gu	**051-610-2027**
Dong-gu Multicultural family support center	248, Jungang-daero, Dong-gu	**051-465-7171**
Busanjin-gu Multicultural family support center	160, Baegyang-daero, Busanjin-gu	**051-817-4313**
Buk-gu Multicultural family support center	76, Hyoyeol-ro, Buk-gu	**051-365-3408**
Saha-gu Multicultural family support center	2F-3F, 177, Sinsan-ro, Saha-gu	**051-205-8345**
Haeundae-gu Multicultural family support center	Jwa 1-dong Community Service Center, 91, Yangun-ro, Haeundae-gu	**051-702-8002**
Geumjeong-gu Healthy family · Multicultural family support center	1992, Jungang-daero, Geumjeong-gu	**051-513-2131**
Gijang-gun Healthy family · Multicultural family support center	206, Chaseong-ro, Gijang-eup, Gijang-gun	**051-723-0419**
Dongnae-gu Healthy family · Multicultural family support center	20-7, Sajikbuk-ro 63beon-gil, Dongnae-gu	**051-506-5766**
Sasang-gu Healthy family · Multicultural family support center	51, Gayadae-ro 196beon-gil, Sasang-gu Danurim Center 4F	**051-328-1001**
Suyeong-gu Healthy family · Multicultural family support center	45, Hwangnyeongsan-ro 7beon-gil, Suyeong-gu	**051-758-3073**
Yeonje-gu Healthy family · Multicultural family support center	11, World cup-daero 46beon-gil, Yeonje-gu	**051-851-5002**
Yeongdo-gu Healthy family · Multicultural family support center	448, Hana-gil, Yeongdo-gu	**051-414-9605**

Transportation

⑥	Busan Central Bus Terminal	Nopo-dong, Guemjeong-gu	High-speed **051-508-9200**	• bxt.co.kr (Korean) • kobus.co.kr (Korean, English, Chinese, Japanese)
			Dong-bu **1688-9969**	• dbterminal.co.kr (Korean)
⑦	Seobu Intercity Bus Terminal	Gwaebeop-dong, Sasang-gu	**1577-8301**	• busantr.com (Korean)
⑧	Haeundae Intercity Bus Terminal	U-dong, Haeundae-gu	Metropolitan area **051-746-3550**	Yeongnam area **1688-0081**
⑨	Dongnae intercity Bus Stop	Oncheon-dong, Dongnae-gu	**1688-0891**	